

## **Bystronic Scandinavia AB - General terms and conditions**

### **Returns**

- Redelivery note must be filled in.
- Advise your return to [returns.se@bystronic.com](mailto:returns.se@bystronic.com) to receive a return number
- All returns must be sent back in undamaged original packing.
- Shipping cost for the return is not covered by Bystronic.
- Returns older than 3 months from the original shipping date is never credited.
- Returns in open packages are credited to a maximum of 70%.

### **Spare part warranty**

- Consumables and wear parts has no warranty time.
- All materials covered by warranty must be returned to Bystronic within one week after the exchange.

### **Web shop, quotes & prices**

- Current price lists for consumables and service interventions are supplied on request.
- All prices are without VAT if not stated otherwise. Local VAT rules applies.
- We reserve ourselves for material changes, possible picture- or typing errors in web shop or price lists. For example wrong product description, technical specification or wrong pricing (changes from supplier, currency changes or material successions). Bystronic have the right to update such information at any time.
- Bystronic has the right to make changes in price lists at any time.
- Bystronic also have the right to change incorrect information about whether a material is on stock or not.
- All image information on the web shop and price lists shall be viewed only as illustrations. Such illustrations can not be guaranteed to reproduce the number of materials received or the exact appearance of the materials or functions.

Any given agreement have an unconditional and mutual notice period of 3 months unless otherwise clearly decided.

Unless other stated, the following general conditions are applied:

- |                                 |       |
|---------------------------------|-------|
| ➤ Service intervention          | NR15  |
| ➤ Preventive maintenance        | NU15  |
| ➤ Spare parts                   | NLS19 |
| ➤ Machines without installation | NL17  |
| ➤ Machines with installation    | NLM19 |

Above mentioned conditions can be found on:

[www.teknikforetagen.se](http://www.teknikforetagen.se),  
[www.danskindustri.dk](http://www.danskindustri.dk),  
<https://teknologiateollisuus.fi>,  
[www.norskindustri.no](http://www.norskindustri.no)